

CERTIFICATE

TÜV SÜD Slovakia s.r.o. **Certification Body for Management Systems**

certifies that



TEMPEST a.s.

Galvaniho 17/B SK - 821 04 Bratislava IČO: 31 326 650

has established and applies an IT-Servicemanagement System

Design, operation, development, consulting, service and outsourcing in the field of IT services.

> An audit was performed, Report No. 0937/20/15/IT/AS/C Proof has been furnished that the requirements according to

> > ISO/IEC 20000-1:2011

are fulfilled. The certificate is valid until 2018-06-17 Certificate Registration No. IT 0937-1



Bratislava, 2015-06-18

TÜV ŞÜD Slovakia s.r.o. Certification Body for Management Systems Member of Group TÜV SÜD Jašíkova 6, 821 03 Bratislava